

MINUTES OF MEETING OF THE GRIEVANCE REDRESSAL COMMITTEE

No: RIC/PO/ 1723/24 /

Dated: 13/12/2024

A grievance meeting for annual tender of purchase of Medical & Lab Equipment for the financial year 2024-25 was held on 07.12.2024 at 10:00 am in the conference room of RIC, Rawalpindi which comprised all members of Grievance Redressal Committee RIC Rawalpindi. Attendance sheet are attached herewith.

Grievance of following firm was presented before the committee. The grievance committee reviewed the grievance of firm and heard the point of view in detail and decision of committee is as under.


1. M/s Vista Enterprises


The appeal submitted by M/s **Vista Enterprises** was thoroughly reviewed by the grievance committee and It was determined that the firm was deemed non-responsive due to non fulfillment of evaluation parameter at Sr. no. 1,2&6 of Part I, evaluation parameters at Sr No 2,3,5&6 of Part II.


Committee members gone through the grievance of the said firm and asked the representative of firm to explain their grievance. The representative of firm explained that the tender was published on EPADS and download electronically via Punjab E-Procurement Portal that's why tender receipt not required. Furthermore grievance committee has provided the firm with an opportunity to resubmit the document. M/s Vista Enterprises resubmitted the required **document**, which was reviewed and accepted by the grievance committee.


DECISION:


The grievance committee accepted the grievance filed by M/s **Vista Enterprises**. Therefore the firm is responsive for selected items.


Mr. Sohail Hassan
Account Officer
(Member)


Dr. Syed Rabia Mehmood
Asst Prof. of Cardiac Surgery
(Member)


Dr. Atif Nazir
Asst Prof. of Cardiology
(Member)


Dr. Muhammad Rizwan
AMS (Admin)
(Member)


Dr. Javed Iqbal
Professor of Cardiac Surgery
(Chairman)